



MOTOR VEHICLES  
INSURANCE LTD

# CONNECT

Issue No. 11 April — June 2024

## MVIL extends agreement with Sandaun Provincial Government



MVIL Chief Executive Officer Mr Michael Makap (left) and Sandaun Acting Provincial Administrator Mr Conrad Tilau with the signed agreement.

**M**otor Vehicles Insurance Limited (MVIL) and the Sandaun Provincial Government (SPG) will continue to work in partnership under the two-in-one sticker arrangement.

This was confirmed through the signing of a Memorandum of

Agreement (MoA) between MVIL Chief Executive Officer Mr Michael Makap and Sandaun Acting Provincial Administrator Mr Conrad Tilau on Tuesday 9 April 2024 in Vanimo.

The MoA is an administrative arrangement, which enables the parties to combine MVIL's Compulsory Third

Party (CTP) Insurance services with the SPG's vehicle registration services into a single sticker for motorists' convenience.

It provides for SPG to formally delegate its vehicle registration function to MVIL.

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# From the CEO's Desk



**D**ear Readers,  
We have already reached the middle of the year, bringing us to the end of the second quarter. And just like that, time is indeed running.

The second quarter was somewhat interesting with its own achievements and challenges that everyone at MVIL worked through to reach the company's goals and objectives.

Our accomplishments were firstly, the signing of the Twin Sticker Memorandum of Understanding (MoU) in April between MVIL and Sandaun Provincial Government for motor vehicle registration functions in the province for another five years. We look forward to this ongoing partnership.

This was an opportunity also for MVIL to establish dialogue between the Department of Transport (PNG) and government agencies stationed at the Wutung Border Post, mainly PNG Customs Service, National Agriculture & Quarantine Inspection Authority (NAQIA) and the Department of Foreign Affairs and Trade according to bilateral agreements between PNG and Indonesia.

To date, four (4) MoUs have been established, and those relevant to MVIL are the Cross Border Movement of Commercial Buses and Coaches and the Cross Border Transport of Goods In and Out from PNG to Indonesia and vice versa. This will allow collaboration between MVIL and its Indonesian counterpart to ensure CTP insurance arrangements are in place.

We also met with the Sandaun Governor Hon. Tony Wouwou to discuss increasing MVIL's presence in the province. It was agreed that MVIL would open a sub-branch in Aitape, which we look forward to start work on in the next quarter.

The MVIL Corporate Plan 2023 -2026 has been finalized with amendments made. The changes required by the Kumul Consolidated Holdings (KCH)

Board have been accepted and are now before the National Executive Council (NEC) for endorsement.

At the provincial level, the Mendi Customer Service Centre in Southern Highlands Province will be moved from the Agiru Centre to the first floor of Mendi Valley Plaza and the Jiwaka Customer Service Centre will be relocated to Minj.

These branches will have the new-

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**“ Despite the challenges we constantly face, whether individually, at work or at home, continue to keep up the good work you all are doing and do not lose focus of our core values – Commitment, Teamwork, Passion, Integrity. ”**

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look office setup similar to the Vision City, Lae and Buka customer service centres. Meanwhile, work on the Rabaul Customer Service Centre has been completed and it is ready for commissioning in quarter three.

On this note, I am also pleased to announce the new appointments to the MVIL Board. We thank the outgoing chairman Mr Eno Daera, MBE, who served the longest term as a director and board chairman for 12 years. We welcome the incoming chairman, Dr John McKup, and his board of directors. The National Executive Council (NEC) has made three (3) re-appointments and two (2) new appointments. Among the two new appointments is a woman director, Ms Elizabeth Bradshaw.

The MVIL Board members are:

1. Dr John McKup – Chairman
2. Director Joe Kramer – Re-appointed
3. Director Ian Prentice – Re-appointed
4. Director Stanley Hondina –

New appointment

5. Director Elizabeth Bradshaw – New appointment
6. Director Daniel Katie –Continue for another term
7. Director Stanley Komunt – Continue for another term

Director Stanley Hondina has an Executive MBA from University of Papua New Guinea (UPNG), a BA Commerce & Accounting from PNG University of Technology, is a Certified Practising Accountant (registered member of the CPAPNG) and is the current Chief Executive Officer of PNG Rugby Football League (PNGRFL).

Director Elizabeth Bradshaw is a Certified Practising Accountant (CPA), with a BA Business Studies (Accounting) from University of Papua New Guinea (UPNG), and is currently employed with ZCL Investment Operations as Partner and Operator for Fuel Operations with Total Energies in Lae, Morobe Province.

Internally, we also congratulate Mr Mosley Elly on his promotion from Executive Officer to the CEO, to Executive Manager – Claims. Mr Elly was responsible for overseeing the Claims decentralization process and contributed to milestone achievements within the Claims Division.

Moving on to office projects, the second phase of the reconstruction of the old office is progressing well and should be fully completed by the end of October. Staff in Claims, IT, Business Support Advisory (BSA), Legal and Audit & Risk should move into the new office space at the end of fourth quarter.

Recently, it has become public knowledge that the Road Traffic Authority (RTA) has begun its vehicle registration and driver's licensing services. Let me state here that MVIL's core business is Compulsory

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# Division conducts induction program



**Team Leader Employee Relations & Training Mr Lusan Imbuni presenting on the benefits the company provides to staff.**

In an effort to better educate its employees on company policies and procedures, the Motor Vehicles Insurance Limited's (MVIL) Human Resource Division carried out a staff induction program for its Port Moresby-based staff in May.

The program, which consisted of six sessions with 14 staff per session, began on May 3 and ended on June 7, for staff who joined the company between 2020 and 2024.

According to Team Leader Employee Relations & Training Mr Lusan Imbuni, the induction was to make staff fully

aware of the company's policies and procedures.

"Most staff have a general awareness of the policies, procedures and guidelines but it's always good to break it down further so they fully understand it," Mr Imbuni said.

With the recent rebranding of MVIL, Mr Imbuni said staff needed to understand the meaning of the company's slogan, "Serving comes first". Hence, being a customer-oriented organisation is not just serving customers but holistically making it a way of life.

Staff were reminded of MVIL's core

values – Commitment, Teamwork, Passion and Integrity – and were told to take ownership of their work, work together, be passionate about their job and to do the right thing at all times.

Mr Imbuni further said the different policies that all staff should have knowledge on were the types of leave, disciplinary processes (corrective action policy), medical cover, attendance and punctuality, and the Code of Conduct.

Those that attended the sessions acknowledged the efforts by the HR Team.

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Third Party (CTP) Insurance and that is our sole responsibility. Driver's licensing and vehicle registration are delegated functions of the provincial governments to MVIL and now RTA, as the custodians, have taken those functions back.

We are in the transition phase where we will continue to issue the remaining stock of number plates that we have on hand before registration of vehicles is fully taken on by the RTA.

Compliance in this matter is very important, and according to Section

50 of the Motor Vehicles (Third Party) Insurance Act, all vehicles have to be CTP insured first before they are registered.

I assure you that we do have a Working Committee that has regular meetings with RTA to help resolve some of the issues on hand, which again, we hope the decisions are made in the best interest of the general public, especially the motor vehicle owners.

Despite the challenges we constantly face, whether individually, at work or at home, continue to keep up the

good work you all are doing and do not lose focus of our core values – Commitment, Teamwork, Passion, Integrity.

I look forward to seeing you all in quarter three.

Best Regards,

**Michael Makap**  
Chief Executive Officer

# Stakeholder engagement useful for all



MVIL staff posing with facilitators from ExxonMobil after the workshop held at the head office of the PNG LNG Project operator.

The partnership between Motor Vehicles Insurance Limited (MVIL) and ExxonMobil continues to be enhanced through continued stakeholder engagements with a recent workshop hosted by the latter at its head office in Port Moresby in June.

Several staff from MVIL were privileged to attend the workshop to get updates on the major project of the country. This is the second engagement, the first was a visit to the LNG Plant Site at Caution Bay in Central Province last year.

The workshop was attended by staff from Claims, Customer Service, Administration, Business Support, Legal, Communications and Marketing, and Human Resource divisions.

These divisions engage directly with ExxonMobil through:

1. Strategic Collaborations by working alongside other state-owned entities such as PNG Ports and PNG Customs to implement government policies.
2. Driving the Public Private Partnership agenda to ensure that government policies and legislations are implemented effectively.
3. General engagement, in particular, the processing of Compulsory Third Party Insurance (CTPI) for corporate fleet on public roads.
4. The Provision of CTPI assessments on Claims and awareness of policy cover.

Workshop facilitators from ExxonMobil Mr Jonathen Omae and Ms Pauline Ketalu gave insights into the project, its revenue to the state,

infrastructure and tax credit scheme, national content covering workforce development, supplier development and community investment from a corporate social responsibility standpoint and the way forward in terms of development and exploration.

Most of the participants agreed that the workshop was very informative as they familiarized themselves with the project partners, landowner groups, the project footprint, project assets and how revenue is shared with Kumul Petroleum Holdings (Government), MRDC (landowners), royalty, development levy and tax.

Human Resource representative Mr Jayson Yandalla and Business Development Lead Mr Robert Mit thanked the MVIL Management for the opportunity given to staff to attend the workshop.

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This enables the parties through MVIL, acting as SPG's agent, to better serve motorists in West Sepik via MVIL's Office in Vanimo.

The terms and conditions of the recently signed MoA have been updated to reflect the parties' experiences in managing and sustaining the services provided under the arrangement;

1. Flexibility in office infrastructure and rent sharing arrangement; and,
2. Provision of a credit facility accorded by MVIL to SPG to acquire (on needs basis) registration consumables in

blank driver's licenses and vehicle registration plates.

In addition to the new features of the MOA, both MVIL and the SPG recognise that the arrangement ensures a win-win outcome in that it provides for:

1. A one-stop shop concept for motorists to pay for CTP Insurance and vehicle registration, thus, a coordinated approach to service delivery to ensure customer convenience;
2. Motorists to display a single sticker on their vehicles that covers both MVIL's CTP insurance and the SPG's vehicle registration, instead of there being two

separate stickers;

3. Efficiency in paperwork and time associated with dealing with a single service provider (MVIL), instead of two separate entities and consequential loss of individuals' product time; and,
4. Secured revenue collection arrangement via cashless/ online payment system at point of sale.

Meanwhile, the SPG is keen to extend the services being offered by MVIL across the province and wants a MVIL sub-branch opened in Aitape District. All parties are currently working together to see this eventuate before the end of the year.

## Officer very grateful for opportunities

I will always be forever grateful for my mother's support during my life's struggles. She was the one person that motivated me to keep going.

MVIL's Motor Vehicle Inspection Officer Mr Renagi Kila said this with emotion when recalling the journey his 23 years of life had brought him thus far.

Facing many hardships growing up and in school, and experiencing what it meant for parents to sacrifice to provide for their children each day, Mr Kila said: "My mother was the one person who motivated me and always encouraged me to keep on going, and always reminding me that good things will come".

Born in 1999, Mr Kila comes from Tauruba Village in Rigo District of Central Province.



He completed primary education (Grades 1-8) at the Eki Vaki Primary School in Port Moresby from 2006-2014. He went on to do Grades 9-10 at the Badihagwa Technical Secondary School from 2015-2016.

Mr Kila did not do well enough in the Grade 10 National Examinations to

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**“ I will always be forever grateful for my mother's support during my life's struggles. She was the one person that motivated me to keep going. ”**

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continue on to do Grades 11-12 so he decided to take up a short course to enable him to get a better paying job.

Mr Kila applied and secured a sponsorship from the National Capital District TVET Sponsorship Program in November 2016.

He was accepted to do Human Resource Management Certificate, a six-month course, at the International Training Institute (ITI), Badili Campus.

However, he did not do well in some subjects.

He left studies and applied to the National Capital District Commission City Hall for casual employment and worked as a Part-Time Assistant in the Events Department from October 2017-January 2018.

"At that stage, I just wanted to complete my studies so I saved up. I couldn't rely on my parents as they had done enough and I just wasn't doing well enough in school," he said.

In July of 2018 he reapplied to ITI to upgrade his marks and successfully completed the course, and obtained

his Certificate in Human Resource Management in October of that year.

Seeing the opportunity, Mr Kila applied for another TVET sponsorship through the Central Governor's Office to continue studies for a Diploma in Human Resources at ITI. But due to administration matters, funding was late and he withdrew from studies and went in search for a job.

"A job was a job, and anything that came up, I took it," he said.

He started work at Leon Hardware in April 2019 but resigned shortly after due to unfavorable work conditions. He got a job with Carpenter Agriculture & Manufacturing Limited in November 2020. However, he kept on applying elsewhere for work.

Towards the end of 2021, Mr Kila decided it was time he had to look for a well-paid job. "I greatly needed a job that would help me financially so that I could self-sponsor myself to pay for my Diploma studies," he said.

After updating his curricular vitae (CV), he dropped off his applications at Lamana Hotel and MVIL. After a few weeks, he received a call from Lamana Hotel for an interview, and started a week later as a Duty Officer in the Human Resource Department. This was in March 2022.

In June of the same year, he received a call from MVIL to go for an interview with the HR team and the Executive Manager Operations at that time, Ms Helen Koka. It was not until September 2022 that he got a second call from MVIL.

"I felt overwhelmed and excited. I didn't know what to expect but I knew it must be good," Mr Kila said.

"I'm very grateful to have been given the opportunity to work with MVIL. We work as a team and everyone is like family. I have really good supervisors who trained us well, which I will always be grateful for," Mr Kila said.

He acknowledged his mother for always encouraging him to keep on going, to have faith, and do the best that he could no matter what the circumstances.

# Staff acquire business writing skills

Ten staff of Motor Vehicles Insurance Limited (MVIL) who attended a two-day training at Datec in May are now equipped with business writing skills.

The aim of the course was to enhance the participants' skills in effective report writing in the professional or business context.

According to Team Leader Employee Relations & Training Mr Lusan Imbuni, writing reports, at all levels, was an important skill that staff should have, therefore, they have to undergo this training.

Mr Imbuni said the current level of report writing was not as expected, thus, the need for such training to upskill staff in that area.

Partnerships and Strategy Officer Ms Julienne Angoman said the two-day training on Effective Business Writing was considerably helpful.

"Having been in the workforce for a little over five years, this training provided me with a good refresher, offering clear guidelines and practical tips to improve how I write emails, letters, reports, and other business documents. The sessions taught us how to write clearly and persuasively."

Business Development Officer Ms Aleithia Mileng said: "The training



Some of the MVIL staff attending the training at Datec Learning Centre.

not only reinforced my existing knowledge but also introduced me to new skills that I can apply in my daily work. The practical exercises and feedback from the trainer were really helpful. I now feel more confident in my ability to write effective business reports."

Trainer Ms Joan Nion clarified that the practical exercises were aimed

at giving the participants a hands on experience of real work place settings where they would be using Microsoft Word and Excel to write letters, emails and reports.

Staff that attended the training were from the Customer Service, Strategy and Claims divisions. The training was held at the Datec Learning Centre from 8-9 May 2024.



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## MVIL Wabag Office Re-opens

Motor Vehicles Insurance Limited (MVIL) wishes to advise all our valued customers and stakeholders that our Wabag Branch has re-opened for business.

This customer service centre was closed due to telecommunication outage and unrest on the ground from January to May 2024. Thank you for your patience.



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## STAFF PROFILE

Name:

**Jenny Raia**

Current position:

**Team Leader – Lae Regional Office**

How long have you been with MVIL:

**I have clocked 14 years with MVIL**

Province of Origin:

**East New Britain**



- 1. When you started with MVIL, what did you work as up until your current position?** I first got attached with MVIL in 1998 working on holidays until 2002 as a student attending Kerevat National High School and the University of Goroka (UOG) respectively. I worked on holidays with the company for 5 years. At that time, all the work was done manually. MVIL was known then as Motor Vehicle Insurance Trust and was managed by the PNG Banking Cooperation (PNGBC). After graduating from UOG, I went to teach and made my way up from a base secondary school teacher to Head of Training Department at Kokopo Secondary School. I joined MVIL Kokopo Branch on 21 June 2010 as the Team Leader for MVIL Kokopo Branch before I was transferred to MVIL Lae Regional Office in 2017.
- 2. Your experiences of working at MVIL so far (including the challenges):** I have seen MVIL gone through different leadership styles, which have shaped the company as a whole to achieve its vision and mission. The company has transitioned from the manual ways of doing things to more advanced set of systems along with processes that are in line with the company policies. This is evident under the leadership of our current Chief Executive Officer Mr Michael Makap and his Management Team when the company set the foundation through the rebranding of MVIL and launching of the new slogan: *"Serving comes first"*. We were encouraged by our CEO to "live and breathe our core values – Commitment, Teamwork, Passion, Integrity (CTPI) – wherever we are". Thus, this is communicated and emphasized as a reminder to my team during our weekly devotions, briefings, staff meetings and team bonding activities.
- 3. Challenges:** One of the challenges I encounter daily as a team leader is trying to keep our customers happy and satisfied in whatever their enquiries are, whether they come to see us in person or through email or over the telephone. We must continue to effectively communicate the requirements and expectations to them and provide the right responses. Having officers who understand MVIL's policies, processes and procedures and the requirements for different transactions is very important. I aspire for all officers to be on the same wavelength and to continue to serve and be beacons of light in our customer service centers. On this note, I would like to thank the Lae Regional Office staff for the team work that they display daily.
- 4. Where do you see yourself in the next five (5) years:** In a place where I can contribute immensely to the Customer Service Division.
- 5. Most memorable experience/ event/ situation that you have been in:** I have a lot of memories with MVIL but the most notable one was the opening of the Arawa Office, where I was tasked by the then Executive Manager Operations Ms Helen Koka to plan and organize logistics for the event. The opening of the Arawa Office coincided with the opening of the Aropa Airport, hence, the town was packed with invited guests for both occasions. Ms Koka and I had to offer our lodging to guests that were invited to witness the opening of the MVIL office while we travelled back to Buka. The ferry that was to take us back to Kokopau Beachfront was leaving at 8pm. We left Arawa at 5.45pm. It was a three to four hours' drive, and it was my first time to drive on that road in the night. With Ms Koka in front and the two Buka Office staff, Fabian Rabiano and Pricilla Tsian, who is no longer with MVIL, at the back of the hired Five-door Land Cruiser we left Arawa. I told them confidently: "This is the first time I am driving on this road in the night. I prayed and drove out. We arrived safely at Kokopau Beachfront at around 9.00pm and drove straight onto the ferry that was waiting for us. It was a successful mission and one I will not forget.
- 6. Personal quote/ saying/ thoughts/ words of advice:** Always do the honorable thing even when no one is watching. When you start doing the wrong thing when no one is watching, one day it will come to light.

# Provincial offices undergo facelift

Provincial office relocations and renovations continue to progress as part of Motor Vehicles Insurance Limited's (MVIL) plan to have state-of-the-art customer service centers throughout the country.

A team recently travelled to Jiwaka and Southern Highlands Province (SHP) to stake out new office locations and understand what office refurbishments needed to be done.

As part of the development plans for the provincial government in Jiwaka,

all government entities have been relocated to Minj from the Kurumul Government Headquarters where the Jiwaka Provincial Administration has allocated an office space for MVIL.

Discussions with the provincial administration, MVIL and local contractors are underway to carry out renovations to the allocated office.

The Jiwaka Provincial Administration acknowledge the partnership with MVIL indicating that the arrangement will bring service closer to the people and contribute towards generating

revenue for the province.

Meanwhile, the MVIL Mendi Office, which is currently located on the ground floor of Agiru Centre in a confined space, will be relocated to the first floor of the Mendi Valley Plaza.

The SHP Administration formally wrote to MVIL in April of this year, stating its intention and advised MVIL to refurbish the new allocated office space and move in.

Work on the relocation of the Mendi Office commenced at the end of May.

# Goroka staff partake in first training



Goroka Branch staff who participated in the training were Mr Aba Frank Maima (Customer Service Division), Mr Graham Ivosa (Claims Division), Ms Roselyn Yangen (CSD), Mr Sebastian Nendui (Claims), Mr Brimestone David (Claims), Ms Grace Duwabane (CSD) and Mr Yuri Dua (CSD).

Fourteen participants from both the Motor Vehicles Insurance Limited (MVIL) and International Training Institute (ITI) graduated with certificates in Customer Service in June in Goroka, Eastern Highlands Province.

The training was sponsored by MVIL and facilitated by the ITI Goroka Campus in two batches. The first training was held from 24-25 June 2024 while the second from 26-27 June 2024.

For the MVIL staff in Goroka, this was the first company sanctioned training and Team Leader Ms Grace Duwabane said: "This training will benefit my staff and I because we can now know who

our customers are and how important they are to MVIL, hence, we will know how to give them the best quality customer service."

She added that the importance of quality customer service at MVIL is upholding the company slogan, "Serving comes first", so customers know they are important and continue to improve that relationship with the customers as well as the company operations.

According to MVIL's Human Resource Division, customer service is a core competency area for all MVIL staff, especially Customer Service Officers from Claims and Customer Services

Divisions, therefore, such training is of key importance.

The training covered what customer service is, identifying who are the customers, customer service sales and marketing tactics, and not the least, understanding the importance of customer service.

Ms Duwabane said: "I am grateful that the management approved for my team and I to participate in this training. I hope that we have more trainings that are in line with our daily work so that we can improve in our daily tasks and give 110% in serving at the counter as well as writing up reports or doing presentations."

# Groups ‘rise to the occasion’



*MVIL Yellow Team on their way out of the stadium for the walk.*

As early as 5 o'clock on the morning of Sunday 16 June, two groups of Motor Vehicles Insurance Limited (MVIL) staff joined other corporate entities at the Sir John Guise Stadium in Port Moresby to take part in the Walk Against Corruption.

Corporate entities such as the Internal Revenue Commission (IRC), ExxonMobil, City Pharmacy Limited (CPL), Water PNG, SP Brewery and Mineral Resources Authority (MRA) to name a few turned up in numbers as well as schools like the Port Moresby International School, Gordons International School, Tokarara High School, Kopkop College and Korobosea International School to take part in the walk.

Hosted by Transparency International (TIPNG), this year's theme was "Rise to the Occasion". This annual event is purely non-political and is aimed at empowering Papua New Guineans to take action against corruption in all forms.

TIPNG Chief Executive Officer Ms Arianne Kassman, in a media statement, said the walk was one of TIPNG's largest engagement events and the funds raised would be used to assist TIPNG's operations in empowering people to fight corruption.

MVIL took part in the walk with two teams that carried banners and did war cries as call to action in the fight against corruption.

MVIL Customer Service Officer Mr Jim Kela, who took part in the walk, said it was a good opportunity to unite with other corporate entities who were like minded in trying to stop all forms of corruption.

"We cannot do it individually. We all have to work together, think together and take that step together to make it happen," Mr Kela said.

The staff thanked the MVIL Management for allowing them to take part in the walk.



*Staff gathered together for a team photo after the walk.*



*MVIL Blue Team.*



**Marketing ...** MVIL Corporate Customer Service Lead Mr Robert Mit explaining the Claims and Compulsory Third Party (CTP) Insurance services to probationary officers during the Public Service Induction Program, facilitated by the Department of Justice & Attorney General, at the Somare Institute of Leadership and Governance (SILAG). The participants were given a comprehensive understanding of the type of services offered by MVIL and the processes of how to access these services.

**NEWS IN BRIEF**

- Work on modernizing MVIL's provincial customer service centres to the "new look" design of current MVIL flagship offices is progressing well. The Jiwaka and Mendi branches are currently in the refurbishment phase. Kerema and Rabaul branches have been completed with the latter to be opened soon. The newly established office at Walume in Imbonggu District of Southern Highlands is set to open in August. Other customer service centers opened recently include Buka in February, and Lae in May 2023. The Wabag Branch was re-opened in June after it was closed due to telecommunication outage and unrest on the ground from January to May.

- A couple of management appointments were made in the second quarter. These appointments include Mr Mosley Elly being appointed the Executive Manager Claims Division after overseeing the division for some time whilst in the position of Executive Officer to the CEO; and Mr Richard Leka being promoted from Partnerships and Strategy Lead to Corporate Customer Services Manager.

- Sadly, MVIL lost a staff in June. The late Ms Dorothy Lama passed away on 12 June 2024 at the age of 54 in Tari, Hela Province. Late Dorothy joined MVIL on 19 May 2008. She was the Senior Cashier at the MVIL Tari Branch when she passed on. A month after she clocked 16 years of service to the company. Her passing came as a shock to the staff. Vale Dorothy!

## MVIL Autobots' unlikely journey



Some of the staff who took part in the Slow Pitch Softball Tournament at the Bisini Diamonds.

The MVIL Autobots has become more than just a corporate softball team – they are a symbol of resilience and teamwork.

This year's corporate slow pitch softball tournament saw the MVIL Autobots, with boosted team spirit, gave some of their best performances.

Though the MVIL Autobots' eight-round journey ended just shy of the finals, the players held their heads high. They had played with heart, passion, and an unbreakable bond that transcended the game.

The team lost their bet to enter the finals but their story of perseverance,

camaraderie, and undying spirit is legendary, inspiring others that are passionate about the game to play not just for victory, but for the love of the sport.

MVIL Autobots' Elias Nerius said the team's performance this year was exceptionally good and thanked the staff and their families for their support and willingness to play.

The knockout round to the finals was played between MVIL Autobots and Avis Cruisers. It was a close game with Avis Cruisers winning 3-2.

Until next round, congratulations MVIL Autobots.

# Company renews support for referees

**M**otor Vehicles Insurance Limited (MVIL) has renewed its commitment to the Papua New Guinea Rugby Football League (PNGRFL) to continue investing in its referees.

For the past four years, MVIL has been committed to sponsoring match officials, and again this year with the total sponsorship package of K500,000.00, giving MVIL the 'Naming Rights Sponsor' for the referees of the national rugby league competition.

This will cover match officials for the provincial championships, confederate championships, national championships, school championships and affiliates competitions (20 plus associations). Basically, all PNGRFL tournaments.

During the announcement and signing of the agreement with PNGRFL at the MVIL Head Office in Port Moresby,

MVIL Chief Executive Officer Mr Michael Makap said: "We are pleased to enter into this agreement to empower referees to officiate in confidence and without fear or favour, and also in capacity building through training and accreditation. This is very important considering the changes taking place to modernize the code."

He stressed that the match officials are the authority that should be accorded the highest respect in order for both the players and fans to enjoy the game. This is because of the role they play to ensure the rules are adhered to and arbitrate on matters arising during matches.

Thus, anticipating that this commitment assists in lifting the performance of the match officials professionally and contribute to the development of the game and players at all levels in the country according to

the PNGRFL's Strategic Plan.

Meanwhile, PNGRFL Chief Executive Officer Mr Stanley Hondina acknowledged MVIL's support to the PNGRFL saying: "Everything we are doing now is to make them (match officials) better at what they do. We are using the sport of rugby as a tool for development and the support MVIL gives contributes to this development."

The match officials' uniforms will carry MVIL's branding and messages to assure vehicle owners and road-users the company's commitment of service to them through providing Compulsory Third Party (CTP) Insurance for vehicle owners and compensation to claimants for death or injuries arising from motor vehicle accidents.

MVIL has supported PNGRFL since 2019 as the 'Naming Rights Sponsor' of the Digicel Cup Referees and again in 2020, 2021 and 2023.

## Match officials receive MVIL-branded uniforms



*MVIL Team Leader Claims Mr Lune Tomo (fourth from right) with the Lae match officials in their MVIL-branded uniforms.*

**L**ae Rugby League Referees were presented with new uniforms with the Motor Vehicles Insurance Limited (MVIL) branding on Monday 22 May 2024 in Lae.

The presentation of the uniforms was done by MVIL Team Leader Claims Momase Region Mr Lune Tomo at the Lae Rugby League Oval to the Lae Rugby League Referee Inc. after it was received from the PNG Rugby Football

League.

MVIL is the 'Naming Rights Sponsor' for the referees of the national rugby league competition. It has been supporting match officials since 2020, and again this year with a total sponsorship package of K500,000.00.

Lae Rugby League Referee Inc. President Mr Ume Oa acknowledged MVIL's sponsorship, adding that: "We give our sincerest gratitude to MVIL for

sponsoring our uniforms this year. The uniforms received have really boosted our referees' morale and have had a very positive impact on our referees' performances both on and off the field."

Mr Oa further stated that the Lae referees pledged to be good ambassadors and uphold MVIL's branding as the naming rights sponsor and the game as a whole in Lae and the surrounding communities.



MOTOR VEHICLES  
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*“Serving comes first”*

# OPENING SOON

## MVIL Rabaul Branch

*Another Customer Service Centre is opening in  
East New Britain Province.*

Visit our Kokopo or Rabaul Branch for:

Compulsory Third Party (CTP) Insurance | Vehicle Registration |  
Issuance of Driver's License | Motor Vehicle Accident Claims

[www.mvil.com.pg](http://www.mvil.com.pg)

